



# Data Centre Support Services & Solutions

[www.workspace-technology.com](http://www.workspace-technology.com)

## Welcome to Workspace Technology

**Our range of expertise enables us to offer our unrivalled Pentagon 360 service providing Consultancy, Design, Build, Maintenance & Support completely 100% in-house across the UK.**

Quality is key to our success, therefore we only utilise innovative and proven technology from reputable manufacturing partners. This ensures that our data centres run as efficiently as possible, helping you to achieve your sustainability targets by reducing your carbon footprint.

We offer a range of Data Centre Support Solutions including:

- Support Contracts
- Point Solutions
- IMAC
- Enhanced Services
- Professional Services
- Rack Hosting Services

Simply contact us today to find out more about our data centre services and see how we can support you with your mission critical infrastructure and put you ahead of the game.

**Expert. Experienced. Professional.**

[www.workspace-technology.com](http://www.workspace-technology.com)

Welcome

Support  
Contracts

Point  
Solutions

IMAC

Enhanced  
Services

Professional  
Services

Rack Hosting  
Services

## Support Contacts

Workspace Technology are dedicated to delivering industry-leading mission critical data centre maintenance providing a comprehensive range of expert planned preventative maintenance, 24x365 emergency call-out, and technical support.



**Planned Preventative Maintenance**



**Emergency Call Out Service**



**Service Plan Options**

Services	Standard	Comprehensive
Planned Preventative Maintenance	✓	✓
New Equipment 12 Month Warranty	✓	✓
Minor Adjustments During Service Visits	✓	✓
Technical Support	✓	✓
Engineer's Call Out Charges		✓
Variable Response Times		✓
Out of Warranty Equipment Replacement		✓

Welcome

Support Contracts

Point Solutions

IMAC

Enhanced Services

Professional Services

Rack Hosting Services

## Point Solutions

In addition to our Integrated Infrastructure Solutions, we provide a range of Point Solutions, where replacement, upgrades or additional equipment is required.



**Cooling Systems**  
CRAC Units, InRow, On-Rack/Rear Door and Overhead, Freecool Evaporative Free Air Cooling



**UPS**  
Rack mount and modular UPS systems



**Airflow Aisle Containment**



**Fire Suppression & VESDA Systems**



**White Space Construction**  
Raised Flooring, Modular Walls, Ceilings, Lighting



**Racks & PDUs**  
High quality enterprise class equipment racks and PDUs



**Access/Security Control**  
Intruder Detection, Access Control & CCTV systems



**Generators**  
Comprehensive range of diesel generator sets for data centre, commercial and industrial applications



**Cabling**  
Certified cable installer of Cat5e, Cat5, Cat6A and fibre optical data centre solutions

Welcome

Support Contracts

Point Solutions

IMAC

Enhanced Services

Professional Services

Rack Hosting Services

# IMAC (Installs, Moves, Additions & Changes)

Workspace technology Ltd holds a great depth of experience working within Live Environments to securely and systematically deliver your IMAC requirements.



- Power Capacity Surveys
- Upgrades of Distribution Boards & Equipment
- Small Power

## Power System Modifications



- Fitting of Infrastructure Management Systems (Cabling, Tray Works, Baskets)
- Improved Lighting & Security
- Installation of System Backbone Infrastructure
- Upgrades/Modifications of Fire Systems
- Raised Access Floors

## Construction Changes



- Detailed Surveys of Existing Systems to Identify Standards of Structured Cabling
- New Copper/Fibre Cabling
- Installation of Inter-cabinet Links
- Data Points
- Labelling
- Detailed Patching Documents

## Structured Cabling



- Rack/I.T Cabinet Relocation
- Risk Assessments & Method Statements
- Detailed Migration Programme
- Comprehensive Labelling Services
- Specialist Experienced Engineering Personnel
- High Security Specialist Vehicles

## Rack Migration

Welcome

Support Contracts

Point Solutions

IMAC

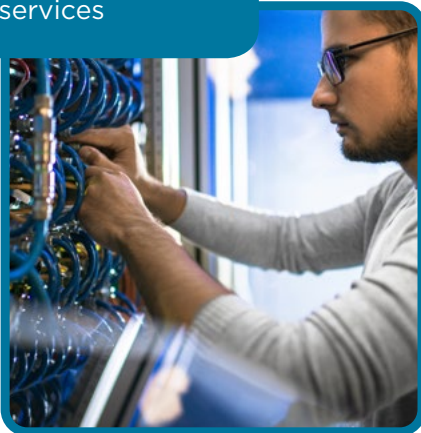
Enhanced Services

Professional Services

Rack Hosting Services

# Enhanced Services

Workspace Technology offers a range of additional enhanced services designed to complement our core support services



- 5 Year Periodic Electrical Testing
- Freecool Damper Overhaul Service
- Technical Cleaning
- Generator Load Bank Test
- Generator Fuel Polishing Service
- Electrical Thermal Imaging Survey
- Emergency Disaster Recovery/Hire Pre-Planning Service
- 10 Year Fire Cylinder Hydrostatic Test
- Room Integrity Tests & Room Resealing
- Smart Hands

Welcome

Support Contracts

Point Solutions

IMAC

Enhanced Services

Professional Services

Rack Hosting Services

## Professional Services

Our Professional Services are designed to identify operational and performance issues before they become a problem helping to lessen the likelihood of unplanned maintenance costs.

### Data Centre Audits

Audit reports will highlight recommendations with predicted impacts that will have on a data centre

### Data Centre Optimisation

Address data centre imbalances by fine tuning system settings and configuration arrangements with the aim of achieving optimum energy performance

### Onsite Facilities Engineers

Complement your PPM servicing by providing regular visits to perform general infrastructure inspections, adjustments, lubrication and periodic testing

### Management & Monitoring Systems

Environmental Monitoring, Data Centre Expert (DCE), EcoMeasure, Data Centre Infrastructure Management (DCIM)

### Consultancy Service

Data Centre Strategic Advice, Data Centre Due Diligence, Site Selection Operation

[www.workspace-technology.com](http://www.workspace-technology.com)

Welcome

Support  
Contracts

Point  
Solutions

IMAC

Enhanced  
Services

Professional  
Services

Rack Hosting  
Services

# Rack Hosting Services

Workspace Technology's DC One Rack Colocation Hosting facility is conveniently located in Sutton Coldfield, in the heart of the West Midlands just 12 miles from central Birmingham and 15 minutes from the M6 and M42 motorway. Offering a flexible approach to Managed Service Providers and 'sophisticated' end users, from as little as 1U of rack space, clients can establish small scale computing deployments with modest start-up fees.



- 600/750 w x 1070/1200 d 42U cabinets
- Dual 16A or 32A power feeds as standard
- Intelligent PDUs
- Billing based on agreed power thresholds

**Colocation Options**



- Customised Space for sole occupancy clients
- Avoids Capex costs associated with owning your own data centre
- Typically 20-50 racks capacity

**Private Data Suites**



- 'Ready to Go' Space from 1U
- Consolidation Area
- Optional Enhanced Security
- Flexibility to Expand or Downsize
- Multiple Diverse 10g internet connections

**Shared Data Suites**



- Project Implementation with a Single Point of Contact
- First Line Support Services with Specialist Technical Knowledge
- 24/7 Access to Qualified & Trained Engineers

**Client Centric Services**

Welcome

Support Contracts

Point Solutions

IMAC

Enhanced Services

Professional Services

Rack Hosting Services



Workspace Technology aims to deliver competitive advantage to our clients through the design and implementation of agile, quality and expertly engineered data centre infrastructure solutions. From bespoke full-scale design and build projects to modular, prefabricated and micro data centre solutions, we work alongside clients from a variety of sectors to deliver 'fit for purpose' systems that far exceed their expectations.



Interested in finding out more?  
Our friendly team are on hand to take your call  
Call us: 0121 354 4894  
Email us: [sales@workspace-technology.com](mailto:sales@workspace-technology.com)  
[www.workspace-technology.com](http://www.workspace-technology.com)



Workspace Technology Ltd. Unit 10, Reddicap Trading Estate, Sutton Coldfield, West Midlands, B75 7BU